



idgard

Product overview

Content

What is idgard? _____	3
Basic features _____	3
Box types & plans _____	4
Box types & plans – feature overview _____	5
License types _____	6
Data protection in idgard _____	7
Apps & integrations _____	9
Apps & integrations – feature overview _____	10
Further information _____	11

What is idgard?

idgard is a German all-in-one platform by TÜV SÜD, made for highly secure cloud-based collaboration inside and outside your company. The service is developed and operated in Germany and offers highly secure data exchange as well as virtual data rooms and team functions.

The entire platform is GDPR-compliant and is safe to use for processing sensitive data and wherever data protection must be ensued. Unauthorized access to your data is technically impossible thanks to the patented and certified Sealed-Cloud-Technology. Not even idgard can access your data.

Basic features

The range of functions varies depending on which plan you choose: With the Essentials and Growth plans, you can get started within a few minutes and run idgard completely in your browser – you enjoy full flexibility. The Growth and Enterprise plans also offer the possibility to manage idgard via LDAP/Active Directory. This provides you with additional features.

Please note that the basic features are included in all plans, but additional features and configurations will vary depending on your plan. You can find the current plan overview on [page 5](#) and at www.idgard.com/product/pricing

- Secure file storage and exchange
- Teamwork functions
- User and access management
- Mobile data access from anywhere
- Two-factor authentication

Box types & plans

What is a Box?

In idgard you save your data in „PrivacyBoxes“. A PrivacyBox is to be understood as a sealed online storage in idgard, which you can use personally or share with other idgard users for collaboration purposes.

What types of Boxes are there?

There are three Box types in idgard:

- PrivacyBox: Permanent storage location and team room.
- Temporary PrivacyBox: Temporary storage location with configurable automatic deletion of data
- Data room: Audit-proof storage area with additional functions

The three Box types all provide the same basic features, but differ in other points, such as automatic deletion or revision security.

We show you the differences in the feature overview on [page 5](#).

What plans are available with idgard?

idgard comes in [three scalable packages](#) for any company size:

- Essentials: Secure cloud collaboration starting at five users.
- Growth: Secure collaboration incl. data room starting at five users.
- Enterprise: Individually tailored enterprise solution incl. data room starting at 25 users

[Register now and get immediate and free trial access for 14 days!](#)

Box types & plans – feature overview

	Temporary PrivacyBox Temporary storage area with configurable automatic deletion	PrivacyBox Permanent storage area and team rooms	Data Room Audit-proof storage area with additional functions	Essentials Package option	Growth Package option	Enterprise Package option
Document functions						
Exchange documents and files	✓	✓	✓	✓	✓	✓
Multi-download and upload of documents	✓	✓	✓	✓	✓	✓
View PDF documents in the browser	✓	✓	✓	✓	✓	✓
Move documents within the Box ¹	✓	✓	✓	✓	✓	✓
Create subfolder structure	✓	✓	✓	✓	✓	✓
Recycle bin function optionally configurable	✓	✓	✓	✓	✓	✓
Upload of folder structures via zip extract	✓	✓	✓	✓	✓	✓
Copying of large amounts of files into another folder runs in the background	✓	✓	✓	✓	✓	✓
Search function for files and Boxes	✓	✓	✓	✓	✓	✓
Audit-proof journal	✗	✗	✓	✗	✓	✓
Dynamic watermark for PDF documents	✗	✗	✓	✗	✓	✓
View-only option for PDF documents	✗	✗	✓	✗	✓	✓
Special entry in the journal for mass downloads can be set as an option	✗	✗	✓	✗	✓	✓
Automatic deletion of files after a specified period of time	✗	✗	✓	✗	✓	✓
Secure data room deletion (definable quarantine time for deleted data room to allow recovery)	✗	✗	✓	✗	✗	✓
Annotations in PDF documents (e.g. redactions, voice messages) ²	✗	✗	✓	✗	✗	✓
Create index ³	✗	✗	✓	✗	✓	✓
Classification of documents	✗	✗	✓	✗	✗	✓
Meeting pack creation	✗	✗	✓	✗	✗	✓
Teamwork functions						
Write and reply to messages	✓	✓	✓	✓	✓	✓
Chat with all Box members	✓	✓	✓	✓	✓	✓
Vote and poll function	✗	✗	✓	✗	✓	✓
Sending e-mails with desired attachments to data room members	✗	✗	✓	✗	✓	✓
Rights and role management						
Individual rights management per Box member on Box level	✓	✓	✓	✓	✓	✓
Role Assistant	✗	✗	✓	✗	✓	✓
Role Manager	✓	✓	✓	✓	✓	✓
Request individual terms of use before data room access	✗	✗	✓	✗	✓	✓
Box access						
Secure mobile access via app	✓	✓	✓	✓	✓	✓
Use with idgard Windows productivity tool ⁴	✓	✓	✓ (not with autosync)	✓	✓	✓
WebDAV usage possible	✓	✓	✗ (Not possible due to the audit-proof journal)	✓	✓	✓
Send Box link with one-time read access	✓	✓	✓ (optional configurable)	✓	✓	✓
Automatic deletion of the complete Box at a configurable time	✓	✗	✗	✓	✓	✓
Definable access times to content in a Box (from date to date) ⁵	✓	✓	✓	✓	✓	✓
Remote Wipe (Remote file deletion) ²	✓	✗	✗	✓	✓	✓

¹Only the file owner or the Box creator/administrator ²iOS App ³Only the box creator/administrator ⁴Only for full license ⁵Box creators/administrators always have access

License types

In idgard, users can work either with “full licenses” or with “guest licenses”. In addition, it is also possible to access a Box via a “Box link” without a license.

Full license (for internal users, employees & external partners)

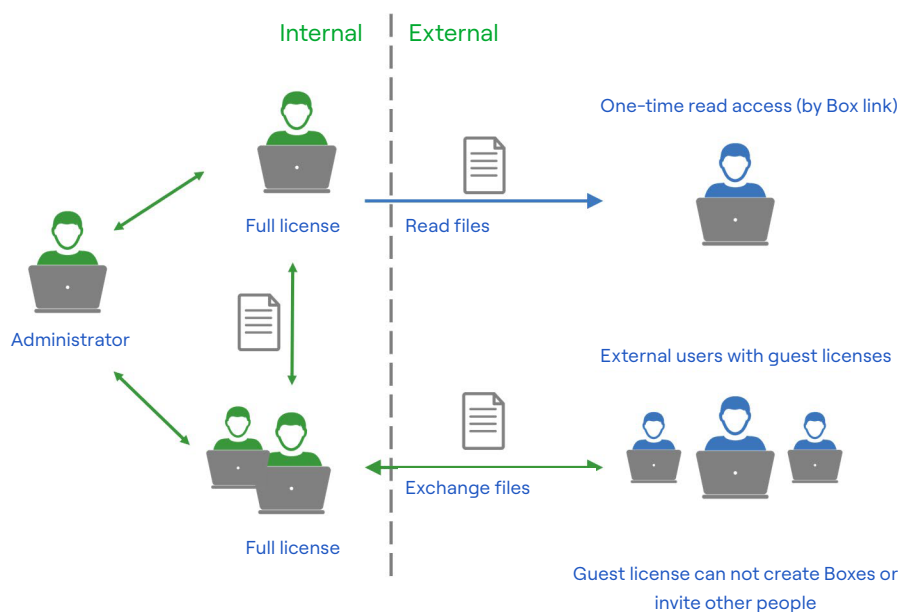
- Full idgard functionality: create Boxes, upload and download documents, write messages, chat
- Can assign a guest license to external users
- Can be assigned Admin permissions
- Can be managed via Active Directory

Guest license (for external partners & customers)

- A license that is assigned to an external guest
- The guests can use the Box to which they have been invited: download and upload documents, write messages and chat
- Use of existing Boxes only
- The period of use can be limited (e.g. expiration after 30 days of inactivity) – after that, the license can be re-assigned

One-time read access by Box link

- The recipient can download data without idgard license



Data protection in idgard

The German cloud collaboration service idgard is certified in the highest protection class (protection class III) for cloud services according to the Trusted Cloud Data Protection Profile (TCDP). idgard users thus automatically fulfill the obligation to check their SaaS provider.

Basis of the TCDP:

The basis of this data protection certificate is the Trusted Cloud Data Protection profile developed in 2015, a catalog of requirements based on recognized standards (for instance, ISO 27018). It meets all data protection requirements for order processing in the cloud.

Significance regarding the EU General Data Protection Regulation:

The TCDP is a certification process that can already prove compliance with the requirements of the EU GDPR for data processing.

“Certifications according to TCDP shall substitute certificates according to a GDPR standard for cloud services after the corresponding test standard and certification procedure have been developed, as provided for by the rules of procedure for certification according to TCDP.” (TCDP.de)

TCDP is geared towards the requirements of the GDPR. There are no catalogs of requirements for cloud computing approved by the Data Protection Committee on behalf of the EU Commission yet. However, the TCDP is currently the closest option to the expected catalogs. **Thus, TCDP is a certification procedure with which the fulfillment of the requirements of the GDPR can already be proven today.** As soon as the catalog is adapted to the few additional requirements, the re-certification will take place accordingly.

Participants in the creation of the Trusted Cloud Data Protection Profile:

Under the leadership of TÜV Informationstechnik GmbH (TÜViT), representatives of all key players were involved in the development of the Trusted Cloud data protection profile, including several data protection supervisory authorities, associations and ministries—such as the German Federal Ministries of the Interior, Building and Community and Federal Ministry for Economic Affairs and Energy.

The TÜViT auditors carried out checks according to the different protection classes so that companies can compare cloud services quickly. Decision-makers now only need to know which protection class best meet their company's needs depending on the kind of data they exchange and share.

Summary

- Certified: Highest protection class for cloud services (TCDP)
 - TCDP specifies ISO/IEC 27001/2 and ISO/IEC 27018.
- Meets the requirements of the GDPR for data processing
 - Privacy by Design (Article 25 GDPR)
 - State of the Art Technology (Article 32 GDPR)
- Developed and hosted in Germany



Apps & integrations



iOS App

Operating systems: From iOS 14 or higher for iPhone and iPad

[» App Store](#)



Android App

Operating systems: From Android 7 or higher

[» Google Play](#)



idgard Outlook Add-In

Operating systems: From Outlook 13 to Windows 10

» Please download this application in the help section of your idgard web app!



idgard Office Add-In

Operating systems: From Windows 10 and Office 13

» Please download this application in the help section of your idgard web app!



idgard Productivity tool for Windows (full license required)

Operating systems: Windows 10, Windows Server (from 2008)

» Please download this application in the help section of your idgard web app!



Microsoft Teams Integration

Operating systems: Microsoft Teams 1.6 or higher

[» Microsoft App Store](#)

Apps & integrations – feature overview

	Browser without installation	WebDAV	Windows Produktivität Tool (as of Windows 10)	Apps ¹	Microsoft Teams integration	Web Services (APIs)
Upload and download files	✓	✓	✓	✓	✓	✓
Lock and rename files	✓	✗	✓	✓	✗	✓
Annotations in PDF documents (e.g. redactions, voice messages) ¹	✗	✗	✗	✓	✗	✗
Data room functions (e.g. view files without storage options, files with dynamic watermarks)	✓	✗	✗	✓	✗	✓
Messages	✓	✗	✓	✓	✗	✓
Chat	✓	✗	✓	✓	✗	✓
Real-time notifications	✓	✗	✓	✓	✗	✓
Notification e-mails when news is received	✓	✓	✓	✓	✓	✗
Integration within file explorer (as a network drive)	✗	✓	✓	✗	✗	✓
Automatically synchronize files for offline access	✗	✗	✓	✓	✗	✗
Local encryption of synchronized files	✗	✗	✓	✓	✗	✗
Remote Wipe (Remote file deletion) ¹	✓	✗	✗	✓	✗	✗

¹iOS App

Further information

[Video: idgard—simple and secure cloud collaboration](#)

Learn about our idea of data security and how our patented technology helps secure workflows in your company

[White paper: Virtual Data Rooms](#)

Sealing technology makes virtual data rooms more secure, easier to use and more flexible than ever

[Checklist: Your Virtual Data Room—Ready to Go in Just Five Steps!](#)

A free checklist for smooth and highly secure content collaboration

[idgard Service-Center](#)

Here you will find answers to your questions: tutorials, announcements and release notes for idgard

About idgard

idgard is a brand of uniscon GmbH, a TÜV SÜD Group company based in Munich. Founded in 2009, uniscon has been part of TÜV SÜD's digitalization strategy since 2017 and is one of Europe's leading secure cloud providers. With idgard, the company offers solutions for highly secure data exchange and virtual datarooms for legally compliant collaboration in the cloud.

idgard's vision is to become the most trusted global platform for secure content collaboration to instantly enable everyone, across all industries, to conduct business with the confidence that their content is safe during all stages of the data lifecycle. Thanks to the patented and certified Sealed Cloud Technology unauthorized data access is excluded. This means that even industries with strict legal requirements can benefit from the advantages of cloud-based teamwork.

More than 1,200 companies already rely on idgard, including IT and communications providers, management consultancies and financial service providers, as well as public authorities and operators of critical infrastructures.

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